Data Science Education Program
Modules Team - Online Support Technician
Spring 2020 Application

The Division of Data Science and Information’s Curriculum program supports the creation and deployment of data-driven curriculum in lower-division Connector Courses, upper-division Data-Enabled Courses, and short explorations of data science in non-data-science courses called Modules. Modules Online Support Technicians remotely triage problems for Berkeley professors, graduate students, and DSEP team members using the Berkeley Data Stack (Jupyter notebooks and Datahub) and recommends solutions or resources to solve them.

Responsibilities
● Monitor online discussion board for Berkeley community members that use Jupyter notebooks to teach data science
● Respond to questions about using the Berkeley data stack, including working in Jupyter notebooks and using the Jupyter hub (datahub.berkeley.edu)
● Escalate more serious technical issues to appropriate DSEP staff members in the Curriculum or DevOps teams

Position Details
● This position is paid
● Expected time commitment of 10 hours per week

Qualifications
Students of all backgrounds and skill levels are encouraged to apply. Recruiting preference is given to students with:

● Completion of Data 8 or equivalent (e.g. CS 61a and Stat 20)
● Passion for teaching shaping inclusive undergraduate learning at Berkeley
● Teaching and/or leadership experience

Apply here. If you have questions about the application, please email ds-curriculum@berkeley.edu.